

Welcome to our Website

1. BY USING OUR SITE YOU ACCEPT THESE TERMS

This page (together with the documents referred to on it) tells you the terms on which you may make use of our website www.raisingpawfection.com and www.member.raisingpawfection.com (“our site”), whether as a guest or a registered user. Please read these terms of use carefully before you start to use the site. **By using our site, you accept these terms. If you do not agree to these terms of use, please do not use our site.**

2. INFORMATION ABOUT US

Our site is operated by Raising Pawfection Ltd (“We”), a company registered in England & Wales, Company No. 14315766 registered office:10 Maple Drive, Ferndown, Dorset, BH22 9ST, United Kingdom.

We are regulated by the Animal Behaviour & Training Council (ABTC), the Association of Pet Behaviour Counsellors (APBC) and the Canine Training and Behaviour Society (TCBTS).

We are a limited company.

To contact us, please email info@raisingpawfection.com

3. WE MAY MAKE CHANGES TO THESE TERMS OR TO OUR SITE

Access to our site is permitted free of charge, and we reserve the right to withdraw or amend the service we provide on our site without notice (see below). We will not be liable if for any reason our site is unavailable at any time or for any period.

From time to time, we may restrict access to some parts of our site, or our entire site, to users who have registered with us. We will try to give you reasonable notice of any suspension or withdrawal.

You are responsible for ensuring that all persons who access our site through your internet connection are aware of these terms, and that they comply with them.

4. OUR SITE IS ONLY FOR USERS IN THE UK

Our site is directed to people residing in the United Kingdom. We do not represent that content available on or through our site is appropriate for use or available in other locations.

5. HOW YOU MAY USE CONTENT ON OUR SITE

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our site for your personal reference and you may draw the attention of others within your organisation to material posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of material on our site must always be acknowledged.

You must not use any part of the materials on our site for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

6. DO NOT RELY ON INFORMATION ON THIS SITE

Commentary and other materials posted on our site is for general information only. It is not intended to amount to advice on which you should rely. You must get professional or specialist advice before taking, or refraining from, any action on the basis of the content of our site.

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete, or up to date.

7. OUR SITE CHANGES REGULARLY

We aim to update our site regularly and may change the content at any time. If the need arises, we may suspend access to our site, or close it indefinitely. Any of the material on our site may be out of date at any given time, and we are under no obligation to update such material.

8. OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU

Whether you are a consumer or a business user: We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.

Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any products to you, which will be set out in our terms and conditions of business.

If you are a business user: We exclude all implied conditions, warranties, representations or other terms that may apply to our site or any content on it.

We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- use of, or inability to use, our site; or
- use of or reliance on any content displayed on our site.

In particular, we will not be liable for:

- loss of profits, sales, business, or revenue;
- business interruption;
- loss of anticipated savings;
- loss of business opportunity, goodwill or reputation; or
- any indirect or consequential loss or damage.

If you are a consumer user:

Please note that we only provide our site for domestic and private use. You agree not to use our site for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

If defective digital content that we have supplied, damages a device or digital content belonging to you and this is caused by our failure to use reasonable care and skill, we will either repair the damage or pay you compensation.

9. HOW WE MAY USE YOUR PERSONAL INFORMATION

We will only use your personal information as set out in our [privacy policy](#) .

10. TRANSACTIONS CONCLUDED THROUGH OUR SITE

If applicable, contracts for the supply of good and/or services formed through our site or as a result of visits made by you are governed by our [terms and conditions of business](#).

11. WE ARE NOT RESPONSIBLE FOR VIRUSES AND YOU MUST NOT INTRODUCE THEM

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not

attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

12. LINKING TO OUR SITE

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link from any website that is not owned by you.

Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page. We reserve the right to withdraw linking permission without notice.

If you wish to make any use of material on our site other than that set out above, please address your request to info@raisingpawfection.com

13. LINKS FROM OUR SITE

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. They should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources.

14. USING OUR FORUM/CHAT ROOM

User generated content is not approved by us: This website may include information and materials uploaded by other users of the site, including to bulletin rooms and chat rooms. This information and these materials have not been verified or approved by us. The views expressed by other users on our site do not represent our views or values.

How to complain about content uploaded by other users: please contact us at info@raisingpawfection.com or directly to an admin on the forum.

Your details: You must ensure that the details provided by you on registration or at any time are correct and complete. You must inform us immediately of any changes to the information that you provided when registering by updating your personal details in order that we can communicate with you effectively.

Password and security: When you register to use our forum you will be asked to create a password. In order to prevent fraud, you must keep this password confidential and must not disclose it or share it with anyone. If you know or suspect that someone else

knows your password, you should notify us by contacting info@raisingpawfection.com immediately.

If we have reason to believe that there is likely to be a breach of security or misuse of our forum, we may require you to change your password or we may suspend your account.

Prohibited Uses: You may not use the forum for any of the following purposes:

- disseminating any unlawful, harassing, libellous, abusive, threatening, harmful, vulgar, obscene, or otherwise objectionable material or otherwise breaching any laws;
- transmitting material that encourages conduct that constitutes a criminal offence, results in civil liability or otherwise breaches any applicable laws, regulations or code of practice;
- interfering with any other person's use or enjoyment of the Company Site; or
- making, transmitting or storing electronic copies of materials protected by copyright without the permission of the owner.

Your responsibility: You will be responsible for our losses and costs resulting from your breach of this Clause 14.

Our right to suspend or cancel your registration:

We may suspend or cancel your registration immediately at our reasonable discretion or if you breach any of your obligations under these Terms and Conditions.

You can cancel your registration at any time by informing us in writing at info@raisingpawfection.com . If you do so, you must stop using our site.

The suspension or cancellation of your registration and your right to use our site shall not affect either party's statutory rights or liabilities.

15. UPLOADING CONTENT TO OUR SITE

Whenever you make use of a feature that allows you to upload content to our site, or to make contact with other users of our site, you must comply with the content standards set out in Clause 14 above.

You warrant that any such contribution does comply with those standards, and you will be liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

Any content you upload to our site will be considered non-confidential and non-proprietary. You retain all of your ownership rights in your content, but you are required to grant us and other users of our site a limited licence to use, store and copy that content and to distribute and make it available to third parties.

We also have the right to disclose your identity to any third party who is claiming that any content posted or uploaded by you to our site constitutes a violation of their intellectual property rights, or of their right to privacy.

We have the right to remove any posting you make on our site if, in our opinion, your post does not comply with the content standards set out in Clause 14 above.

You are solely responsible for securing and backing up your content.

We do not store terrorist content.

16. WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES?

These Terms of Use, their subject matter and their formation are governed by English law. You and we agree that the courts of England and Wales will have non-exclusive jurisdiction over any claim arising from, or related to, a visit to our site including any non-contractual obligations. If you are a resident of Northern Ireland, you may also bring proceedings in Northern Ireland.

17. VARIATIONS

We may revise these terms of use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these terms of use may also be superseded by provisions or notices published elsewhere on our site.

18. OUR TRADEMARKS ARE REGISTERED

"Raising Pawfection" is a UK registered trade mark of Raising Pawfection Ltd. You are not permitted to use them without our approval, unless they are part of material you are using as permitted under *How you may use material on our site* in Clause 5 above.

19. YOUR CONCERNS

If you have any concerns about material which appears on our site, please contact : info@raisingpawfection.com

Thank you for visiting our site.

Last updated on 10 March 2023.